

Drive On for Miles.

|                                                                         |   |
|-------------------------------------------------------------------------|---|
| \$0 Deductible per Covered Repair Visit                                 | ✓ |
| Scheduled Maintenance Coverage                                          | ✓ |
| Limited Wear Item Coverage                                              | ✓ |
| First-Day Rental Option                                                 | ✓ |
| Transferable to Subsequent Owner<br>(transfer fee applies)              | ✓ |
| Full Synthetic Oil Option<br>(available on most vehicles)               | ✓ |
| Multiple Service Intervals Available<br>(5,000, 7,500 and 10,000 miles) | ✓ |
| Severe Duty Maintenance Item Coverage<br>(5,000-mile intervals)         | ✓ |



The Ford Protect extended service plan is 100% backed by Ford Motor Company.



\$0 deductible.



Coverage is 100% transferable.

- If you ever sell your vehicle, the new owner can take advantage of remaining coverage. This could help attract buyers, plus it may bring an INCREASED RESALE VALUE for your vehicle (transfer fee applies).



First-Day Rental Option.

- Provides coverage of \$60 a day for up to 2 days for covered repairs



0% APR interest-free Installment Payment Plan: Flexible payment options are available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



This brochure is intended to provide general information about a Premium Maintenance extended service plan offered by Ford Protect. It was printed for the October 2023 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions.

FORD PROTECT

# Premium Maintenance Plan

EXTENDED SERVICE PLAN



Drive On with Confidence.

It's more than just a routine oil change. Keep your vehicle running at its optimum performance with a Ford Protect Premium Maintenance extended service plan. This comprehensive plan provides premium protection for your vehicle with routine inspections, preventive care and replacement of select wear items that require periodic attention to ensure it's running at top performance.

Premium Maintenance covers these important maintenance items:

- Engine oil and filter changes
- Multi-point inspections
- Tire rotations
- Brake pads and linings
- Shock absorbers/struts
- Spark plugs
- Clutch discs
- Engine belts, coolant hoses and clamps
- Wiper blades

# Drive On with Peace of Mind.

## Comprehensive maintenance coverage for Ford and competitive-make vehicles.

Keep your car or truck running great for years to come with a Ford Protect Premium Maintenance Plan. Covering scheduled maintenance required by the manufacturer, including select wear items, these prepaid plans help protect you against rising labor and parts costs.

## Enjoy premium protection for miles and miles.

With this plan, you'll be able to protect your vehicle and budget with timely care and inspections that may:

- Prevent serious and expensive repairs
- Help you maintain optimal performance
- Possibly increase your vehicle's resale value



- All service intervals purchased must be completed before the coverage ends
- Coverage begins at the New Vehicle Limited Warranty start date and zero miles
- Coverage ends at the earlier of the number of years purchased or number of miles purchased

## You can add to your plan and drive on with even greater peace of mind.

### Ford Protect Pickup and Delivery Option.

This option provides convenient personalized service, which allows you more free time rather than spending your valuable time in a dealership. Service includes:

- Round-trip service drop-off or pickup and delivery
- For loaner benefits, First-Day Rental Option must be included

### Coverage for scheduled maintenance.



The following services are representative of the required maintenance for your vehicle. Your specific plan will be based on requirements indicated in your Owner's Scheduled Maintenance Guide.

- Change engine oil and replace oil filter
- Inspect and rotate tires
- Inspect brake pads/shoes/rotors/drums, brake lines and parking brake system
- Inspect wheel ends for end play and noise
- Inspect and lubricate steering linkage, ball joints, suspension and, if equipped, halfshafts, driveshafts and u-joints
- Change transmission fluid
- Replace fuel filter
- Replace engine air filter
- Change engine coolant
- Replace PCV valve
- Change transfer case fluid\*
- Inspect and lubricate 4x4 front axle shaft u-joints\*
- Lubricate 4x4 front hub needle bearings\*
- Lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings\*
- Fill diesel exhaust fluid\*

## Multi-point inspection.



At each scheduled service appointment, your vehicle will also undergo a comprehensive multi-point inspection as indicated in your Owner's Scheduled Maintenance Guide.

- Check fluid levels and fill:
  - Transmission (if equipped with a dipstick)
  - Brake reservoir
  - Power steering
  - Coolant recovery reservoir
  - Window washer
  - Diesel exhaust fluid (if necessary)\*
- Check systems and components:
  - Horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
  - Windshield washer spray, wiper operation and wiper blades
  - Windshield for cracks, chips and pitting
  - Radiator, heater and air conditioning lines (leaks and damage)
  - Engine air filter
  - Oil and fluid leaks
  - Exhaust system (leaks, damage, loose parts)
  - Steering and steering linkages
  - Shocks/struts and other suspension components (leaks and damage)
  - Accessory drive belt(s)
  - Clutch operation\*
  - Tires for wear and proper air pressure

\* If equipped.

| PREMIUM MAINTENANCE PLAN<br>TIME AND MILEAGE OPTIONS                                     |                                |                |                 |
|------------------------------------------------------------------------------------------|--------------------------------|----------------|-----------------|
| (All Makes and Models – Gas/Hybrid/Diesel)                                               |                                |                |                 |
| Plan Length<br>or Miles Covered<br>(Coverage ends at the<br>earlier of years or mileage) | Maintenance Frequency          |                |                 |
|                                                                                          | 5,000 <sup>o</sup><br>Miles    | 7,500<br>Miles | 10,000<br>Miles |
|                                                                                          | Total Number of Service Visits |                |                 |
| 2 Years                                                                                  |                                |                |                 |
| 25,000 Miles                                                                             | 5                              | 3              | 2               |
| 30,000 Miles                                                                             | 6                              | 4              | 3               |
| 27 Months                                                                                |                                |                |                 |
| 25,000 Miles                                                                             | 5                              | 3              | 2               |
| 30,000 Miles                                                                             | 6                              | 4              | 3               |
| 39,000 Miles                                                                             | 8                              | 5              | 4               |
| 45,000 Miles                                                                             | 9                              | 6              | 4               |
| 3 Years                                                                                  |                                |                |                 |
| 22,500 Miles                                                                             | 4                              | 3              | 2               |
| 31,500 Miles                                                                             | 6                              | 4              | 3               |
| 36,000 Miles                                                                             | 7                              | 5              | 4               |
| 41,500 Miles                                                                             | 8                              | 5              | 4               |
| 45,000 Miles                                                                             | 9                              | 6              | 4               |
| 60,000 Miles                                                                             | 12                             | 8              | 6               |
| 75,000 Miles                                                                             | 15                             | 10             | 8               |
| 85,000 Miles                                                                             | 17                             | 11             | 9               |
| 100,000 Miles                                                                            | 20                             | 13             | 10              |
| 125,000 Miles                                                                            | 25                             | 17             | 13              |
| 150,000 Miles                                                                            | 30                             | 20             | 15              |
| 175,000 Miles                                                                            | 35                             | 24             | 18              |
| 39 Months                                                                                |                                |                |                 |
| 25,000 Miles                                                                             | 5                              | 3              | 2               |
| 30,000 Miles                                                                             | 6                              | 4              | 3               |
| 39,000 Miles                                                                             | 8                              | 5              | 4               |
| 45,000 Miles                                                                             | 9                              | 6              | 4               |
| 60,000 Miles                                                                             | 12                             | 8              | 6               |
| 4 Years                                                                                  |                                |                |                 |
| 36,000 Miles                                                                             | 7                              | 5              | 4               |
| 48,000 Miles                                                                             | 10                             | 7              | 5               |
| 60,000 Miles                                                                             | 12                             | 8              | 6               |
| 75,000 Miles                                                                             | 15                             | 10             | 8               |
| 85,000 Miles                                                                             | 17                             | 11             | 9               |
| 100,000 Miles                                                                            | 20                             | 13             | 10              |
| 125,000 Miles                                                                            | 25                             | 17             | 13              |
| 150,000 Miles                                                                            | 30                             | 20             | 15              |
| 175,000 Miles                                                                            | 35                             | 24             | 18              |
| 5 Years                                                                                  |                                |                |                 |
| 36,000 Miles                                                                             | 7                              | 5              | 5               |
| 48,000 Miles                                                                             | 10                             | 7              | 5               |
| 60,000 Miles                                                                             | 12                             | 8              | 6               |
| 75,000 Miles                                                                             | 15                             | 10             | 8               |
| 85,000 Miles                                                                             | 17                             | 11             | 9               |
| 100,000 Miles                                                                            | 20                             | 13             | 10              |
| 125,000 Miles                                                                            | 25                             | 17             | 13              |
| 150,000 Miles                                                                            | 30                             | 20             | 15              |
| 175,000 Miles                                                                            | 35                             | 24             | 18              |
| 6 Years                                                                                  |                                |                |                 |
| 36,000 Miles                                                                             | 7                              | 6              | 6               |
| 48,000 Miles                                                                             | 10                             | 7              | 6               |
| 60,000 Miles                                                                             | 12                             | 8              | 6               |
| 75,000 Miles                                                                             | 15                             | 10             | 8               |
| 85,000 Miles                                                                             | 17                             | 11             | 9               |
| 100,000 Miles                                                                            | 20                             | 13             | 10              |
| 125,000 Miles                                                                            | 25                             | 17             | 13              |
| 150,000 Miles                                                                            | 30                             | 20             | 15              |
| 175,000 Miles                                                                            | 35                             | 24             | 18              |
| 7, 8, 9 and 10 Years                                                                     |                                |                |                 |
| 36,000 Miles                                                                             | 7                              | 7              | 7               |
| 48,000 Miles                                                                             | 10                             | 7              | 7               |
| 60,000 Miles                                                                             | 12                             | 8              | 7               |
| 75,000 Miles                                                                             | 15                             | 10             | 8               |
| 85,000 Miles                                                                             | 17                             | 11             | 9               |
| 100,000 Miles                                                                            | 20                             | 13             | 10              |
| 125,000 Miles                                                                            | 25                             | 17             | 13              |
| 150,000 Miles                                                                            | 30                             | 20             | 15              |
| 175,000 Miles                                                                            | 35                             | 24             | 18              |

<sup>o</sup>Coverage includes "severe duty" maintenance items (if required).